Digital Transformation and RPA Lab
Workshop Agenda

8.30AM: REGISTRATION
9.00AM: DEMYSTIFYING RPA AND DIGITAL TRANSFORMATION

Introductions and Kick-off	Welcome by AAIS/ Team Introductions
Industry Landscape and The State of RPA Today	• Trends and challenges in aviation and its supply chain and explore where Digital Transformation can be a game changer. • Brief overview of the state of RPA as an industry, including statistics of adoption, success rates, ROI and other metrics that can help benchmark your RPA journey
RPA Showcase	Walk through of the various leading RPA Platforms and a showcase of RPA use cases, examples, and demos across front and back-office deployments
RPA Innovation Workshop	Interactive Workshop to ideate on pain points and generate insights for RPA opportunities, including: 1. Rethink the Customer Experience 2. Integrate and accelerate the Supply Chain 3. Automate and transform the Back Office

11.00AM: RPA PROCESS DISCOVERY LAB

RPA Process Discovery Lab	• How to identify a good use case, including what criteria to use • How to prioritize use cases • How to combine use cases so similar needs across the business can be organized into common RPA portfolios
RPA Process Discovery Lab – Breakout sessions	Breakout sessions for RPA Business Teams to discover processes of their own. Each team will brainstorm and prioritize their own process ideas into 3 to 5 candidate processes.

12.30PM: LUNCH
1.30PM: RPA IMPLEMENTATION WORKSHOP

Implementation Lab Kick-off	Best practices in RPA implementation, including how best to engage stakeholders, how to improve document processes for easier implementation downstream and other lessons learned in successful RPA implementations.
Implementation Lab - Breakout sessions	RPA Business Teams breakout session to discuss an approach to implementing their top 3 to 5 processes with the expectation of presenting this plan to the broader group.

3.30PM: OPTIONAL CONSULTATION SESSION

One-On-One Meetings	• 1 on 1 meeting with experts/ advisors • Discuss specific initiatives and strategies for success